

Town of Jonesboro
Online Payment Convenience Fee Breakdown

Amount of bill	Convenience Fee
Up to \$150	\$3.95
\$151 – 300	\$4.95
\$301 – 600	\$6.95
\$601 – 999	\$9.95
\$1,000+	5% of total bill

Explanation of fee

The Town of Jonesboro has partnered with nCourt, a payment processing company, to provide the community with the convenient ability to pay utility bills online. nCourt is one of the nation's premier payment processors and utilizes the highest safety standards in the industry. As such, nCourt charges a convenience fee to process card payments to those who wish to pay online or by phone. This fee is only assessed onto those who utilize this service. If you do not wish to pay this convenience fee, you must pay by check or cash through the traditional methods. If you have any further questions regarding this fee, feel free to call 877-793-7141.